OneCSU Single Sign-On Help

Columbus State University will **NEVER** ask for your password or MFA information. **Do not** provide this information to anyone.

Be aware of phishing attempts asking for this information. Columbus State University will never ask you to verify or cancel account changes through an external form or suspicious links. **Please do not click any links or respond to these message.** Common phishing attempts to gain access to this information include threats of account termination/deletion or prompts to click a link to provide this information.

Your username is your full email address and must be in the following format (*If your username contains any numbers, include the numbers.*):

Username Formats:

- **Students:** *username*@students.columbusstate.edu
- **Faculty/Staff:** *username*@columbusstate.edu

Help Resources

CSU Username Lookup

Password Reset Information

Multi-Factor Authentication Information

First-Time User?

For security reasons, please always verify that the OneCSU login page's URL begins with the following before attempting to log in (https://login.microsoftonline.com).

Account Lockouts

Student accounts that have not been accessed in over a year have been locked as part of Columbus State University's mandatory security protocols, which require regular password changes to maintain account integrity. If you did not complete the required password update within the specified timeframe, your account may have been automatically locked to protect your information. To restore access to your account and update your credentials, please contact the UITS HelpDesk at 706-507-8199. The HelpDesk team is available to assist you through the process and answer any questions you may have.

Help Assistance

For assistance or other issues, contact the CSU HelpDesk at 706-507-8199 or at helpdesk@columbusstate.edu.