

# University Information & Technology Services

## We're Here to Help

Contact the CSU HelpDesk at [706-507-8199](tel:706-507-8199) or at [helpdesk@columbusstate.edu](mailto:helpdesk@columbusstate.edu).

**Please note:** The Main Campus CSU Help Desk and Repair Shop are now located in University Hall on the basement level (one floor down from Enrollment Services).



**Main Campus:**  
University Hall  
Basement Level

**Hours:**

- Mon-Thur: 8am - 9pm
- Fri: 8am - 5pm
- Closed Weekends

**RiverPark Campus:**  
One Arsenal Place 101  
901 Front Ave

**Hours:**

- Mon-Thur: 8am - 8pm
- Fri: 8am - 5pm
- Closed Weekends

**Lab Hours:**

**Sun-Sat:** 7:00 AM - 12:00 AM

*Support Tech Available:*

- Mon-Fri: 8AM to 5PM

Holidays and other events may affect these times. Please see [our HelpDesk calendar](#) for the most up-to-date hours.



**Location:**  
University Hall

**Hours:**

- Mon-Fri: 8AM to 5PM

**Contact Us!**  
706-507-8140  
[repair\\_shop@columbusstate.edu](mailto:repair_shop@columbusstate.edu)

**Services Provided:**

Three free computer repairs for students per semester (parts not included)

\$50 per repair for faculty and staff (parts not included)

[View Our Policies](#)

## Resources

### ID/Username Lookup

Need to look up your username or CSU ID? Use our lookup form to find out.

[ID/Username Lookup](#)

### Password Reset

Need help resetting your password? Follow our password reset guide.

[Password Reset](#)

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## **Multi-Factor Authentication**

Not quite sure how to set up MFA? Let us show you how.

[Multi-Factor Authentication](#)

## **Wireless Network**

Need to connect to CSU's wireless network? Find out how.

[Wireless Network](#)

## **We Are**

### **Desktop Support**

[Desktop Support](#)

### **Enterprise Software**

[Enterprise Software](#)

### **Infrastructure & Networking**

[Infrastructure & Networking](#)

### **Web Services**

[Web Services](#)