

ePerformance

ePerformance Module

WHAT IS IT?

- Self-Service evaluation management application for managers and employees housed within OneUSG HCM system.
- ► Launching January 2024.
- Training: January 2024

WHAT'S DIFFERENT?

- ► Five Point <u>Standardized</u> Rating Scale
- Job Descriptions integrated into evaluation
- Additional sections for goals, USG core values and institutional values.

Performance Evaluations Workflow

	Step 1: Create Evaluation Documents	Step 2: Define Criteria (goals, performance, etc.)	Step 3: Complete Self Evaluation	Step 4: Complete Preliminary Discussion with Employee	Step 5: Finalize Manager Evaluation
Employee					
Manager					
Human Resources					

ePerformance Sections

Rating Scale	Criteria	% of Evaluation	
Goals	 Completion of last year's goals Creation of goals for upcoming evaluation period. 	25% to 30%	
Job Duties	Assigned job duties located in job description (job profile)Additional assigned tasks	40%	
Performance Factors	 Job Knowledge Quality of Work Communication Critical Thinking Initiative Reliability/Attendance Adherence to Policies Interpersonal Relationships Customer Service Innovation 	15% to 20%	
Leadership Factors (Additional Factors added to Leadership Evaluation)	Strategic PlanningFiscal/Budget ManagementDelegates/Directs Effectively	15% to 20%	
USG Core Values/Institutional Values	 USG Core Values Columbus State Institutional Values 	15%	

Behavior Anchored Rating Scale

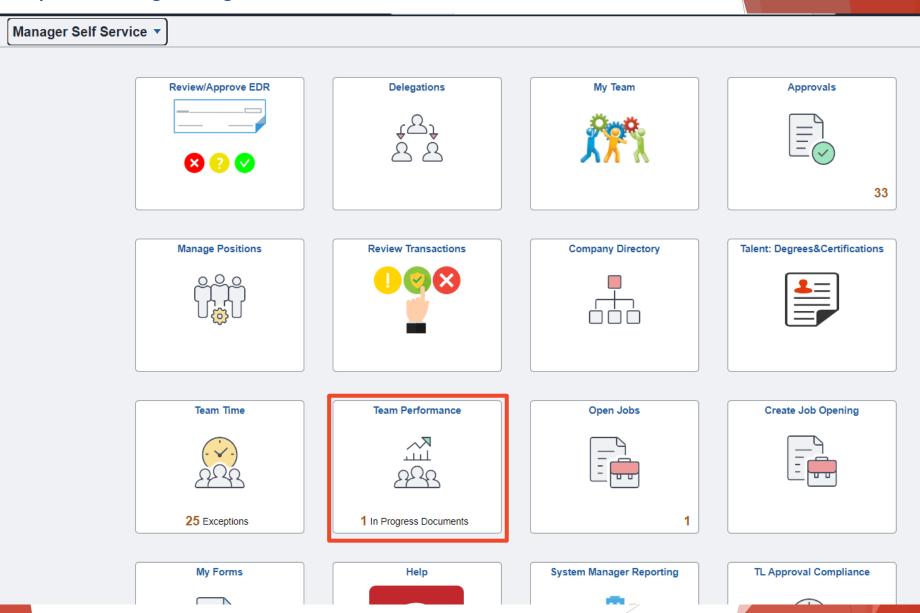
Rating Scale	Definition	Behavioral Indicators
Exemplary	Outstanding performance that consistently exceeds milestones.	 Displays advanced knowledge and skills Proactively seeks new challenges.
Superior	Good, solid performance that fully meets milestones and on occasion exceeds milestones.	Demonstrates strong, consistent leadership.Results add value.
Successful	Good solid performance that meets all milestones.	 Shares knowledge and skills appropriately. Meets expectations.
Partially Successful	Performance falls short of the minimum criteria and standards of milestones. Immediate and substantial improvement is needed to address this area.	 Work behavior occasionally fall below required levels. Improvement is required. Could be attributed to newness on the job, missing skills, etc.
Not Successful	Performance in this area is inconsistent and does not meet milestone. Performance feedback and efforts to reinforce competency may provide the tools to achieve success	 Lacks the knowledge of the position to accomplish goals. Has not demonstrated the ability to retain key job knowledge. Does not seek development opportunities.

Process Review

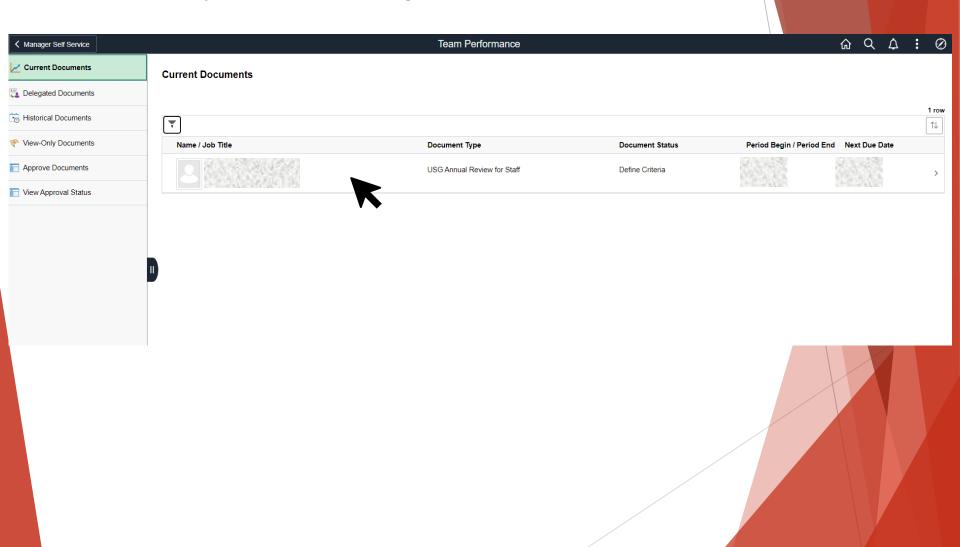
ePerformance Evaluation

Manager Defines Criteria

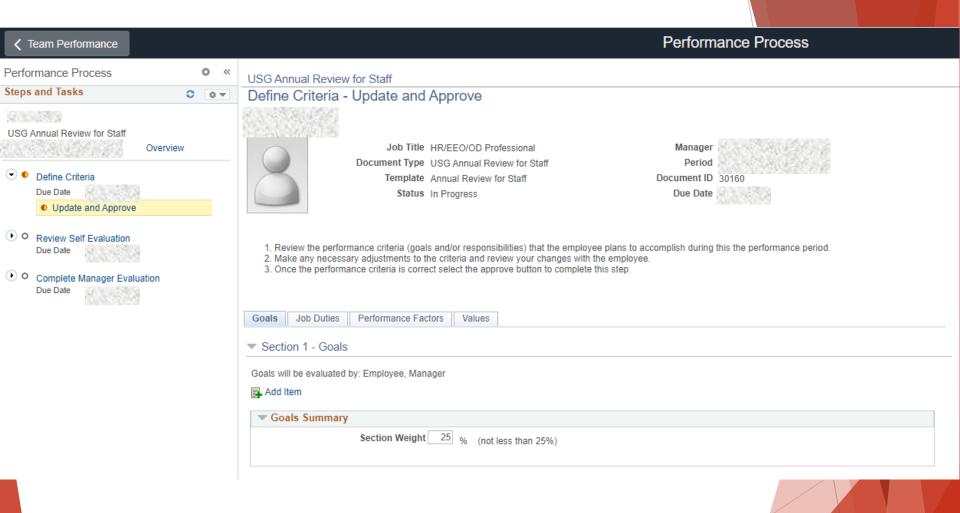
Step 1: Managers log into OneUSG. Choose Team Performance Tile.

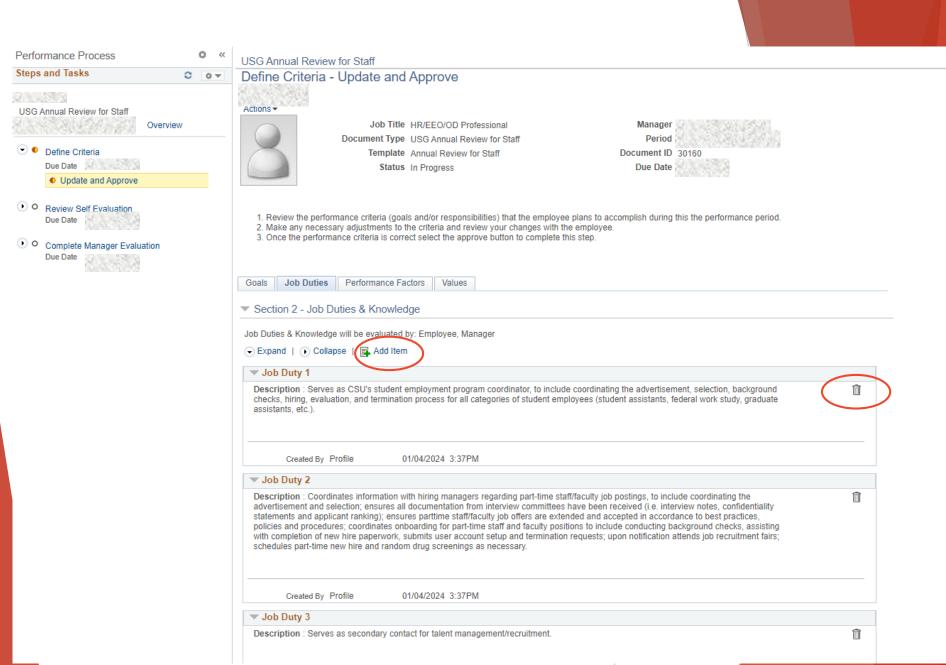


Step 2: Under "Current Documents", the manager will choose the team member they will be evaluating.



Step 3: Define Criteria.





Performance Process

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Steps and Tasks

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USG Annual Review for Staff

Overview

Define Criteria

Due Date

Update and Approve

 Review Self Evaluation Due Date

 Complete Manager Evaluation Due Date

USG Annual Review for Staff

Define Criteria - Update and Approve



Job Title HR/EEO/OD Professional Document Type USG Annual Review for Staff Template Annual Review for Staff

Status In Progress

Manager Period Document ID 30160 Due Date

- 1. Review the performance criteria (goals and/or responsibilities) that the employee plans to accomplish during this the performance period.
- 2. Make any necessary adjustments to the criteria and review your changes with the employee.
- 3. Once the performance criteria is correct select the approve button to complete this step.

Goals Job Duties Performance Factors Values

Section 3 - Performance Factors

Performance Factors will be evaluated by: Employee, Manager

Communication

Description: The extent to which employee is proficient and professional in oral and written communication. This includes listening, understanding, remembering, and following oral or written instructions; asking for clarification when necessary and providing information to others in a clear, complete and concise manner.

Created By Template

01/04/2024 3:37PM

▼ Customer Service

Description: The extent to which the employee provides a customer friendly environment and superior service to our clients, patients, coworkers, supervisors, subordinates, faculty and students. The employee resolves customer needs with confirmed satisfaction. responsiveness, and outcomes.

Created By Template

01/04/2024 3:37PM

▼ Initiative

Description: The extent to which employee is a self-starter, shares new ideas for doing things, and is willing to assume additional duties when necessary. Displays positive attitude and willingness to improve both personally and professionally in a constantly changing environment.

Created By Template

01/04/2024 3:37PM

Performance Process

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Steps and Tasks

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USG Annual Review for Staff

Overview

🔻 🌓 Define Criteria

Due Date

Update and Approve

Review Self Evaluation
 Due Date

Complete Manager Evaluation
 Due Date

USG Annual Review for Staff

Define Criteria - Update and Approve



Respect

Job Title HR/EEO/OD Professional

Document Type USG Annual Review for Staff

Template Annual Review for Staff

Status In Progress

Manager
Period

Document ID 30160

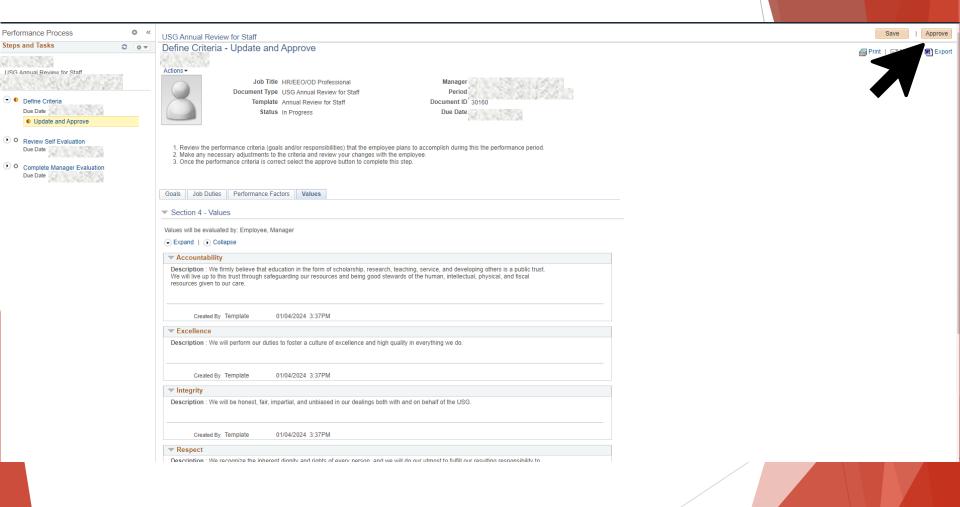
Due Date

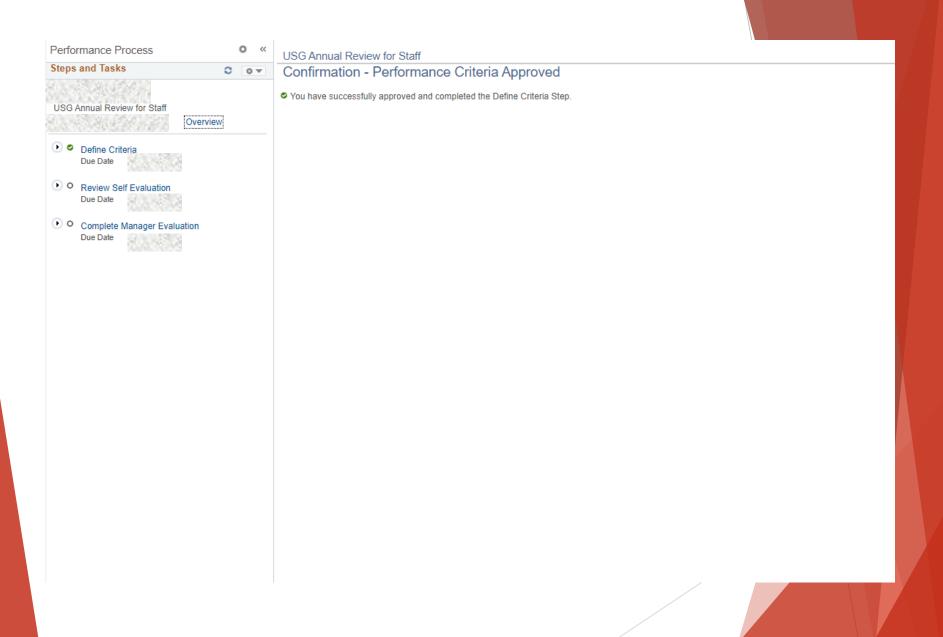
- 1. Review the performance criteria (goals and/or responsibilities) that the employee plans to accomplish during this the performance period.
- 2. Make any necessary adjustments to the criteria and review your changes with the employee.
- Once the performance criteria is correct select the approve button to complete this step.

Job Duties Performance Factors Values Section 4 - Values Values will be evaluated by: Employee, Manager Expand | OCIllapse Accountability Description: We firmly believe that education in the form of scholarship, research, teaching, service, and developing others is a public trust. We will live up to this trust through safeguarding our resources and being good stewards of the human, intellectual, physical, and fiscal resources given to our care. Created By Template 01/04/2024 3:37PM Excellence Description: We will perform our duties to foster a culture of excellence and high quality in everything we do. Created By Template 01/04/2024 3:37PM ▼ Integrity Description: We will be honest, fair, impartial, and unbiased in our dealings both with and on behalf of the USG. Created By Template 01/04/2024 3:37PM

Description: We recognize the inherent dignity and rights of every person, and we will do our utmost to fulfill our resulting responsibility to

Step 4: Approve Criteria





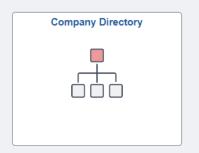
Employee Self-Evaluation

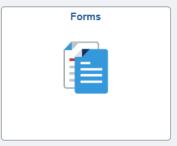
Step 5: Employee will be able to complete the "Self Evaluation" section of the evaluation.

Employee Self Service ▼



















My Forms

Help



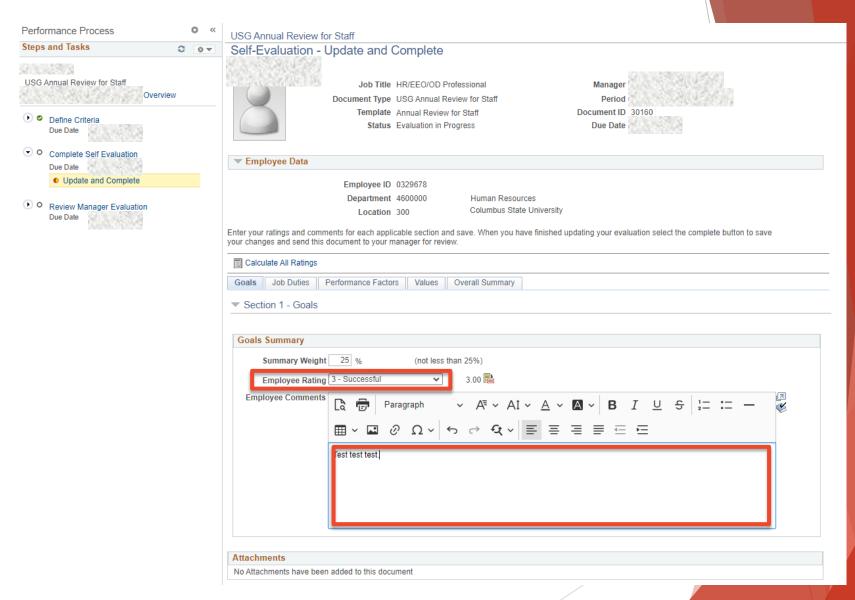


My Current Documents

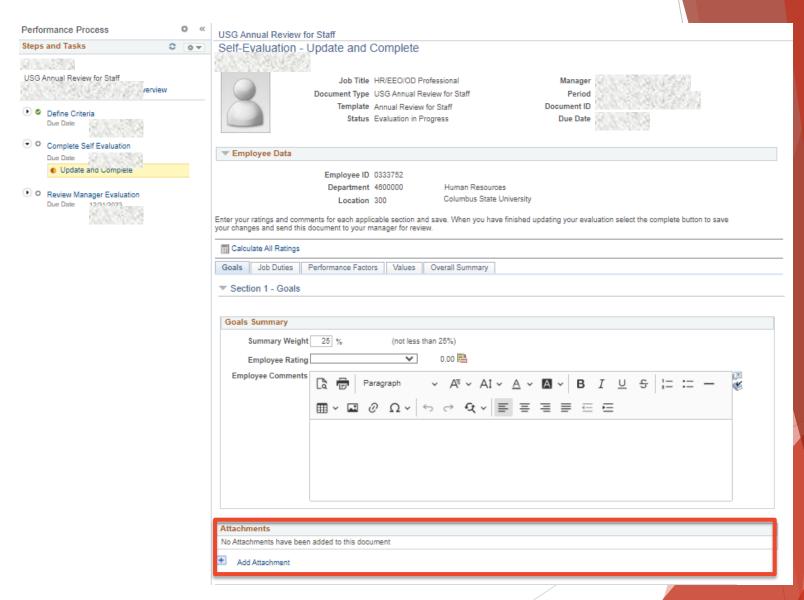
Period Begin / Period End	Next Due Date
	>
	Period Begin / Period End

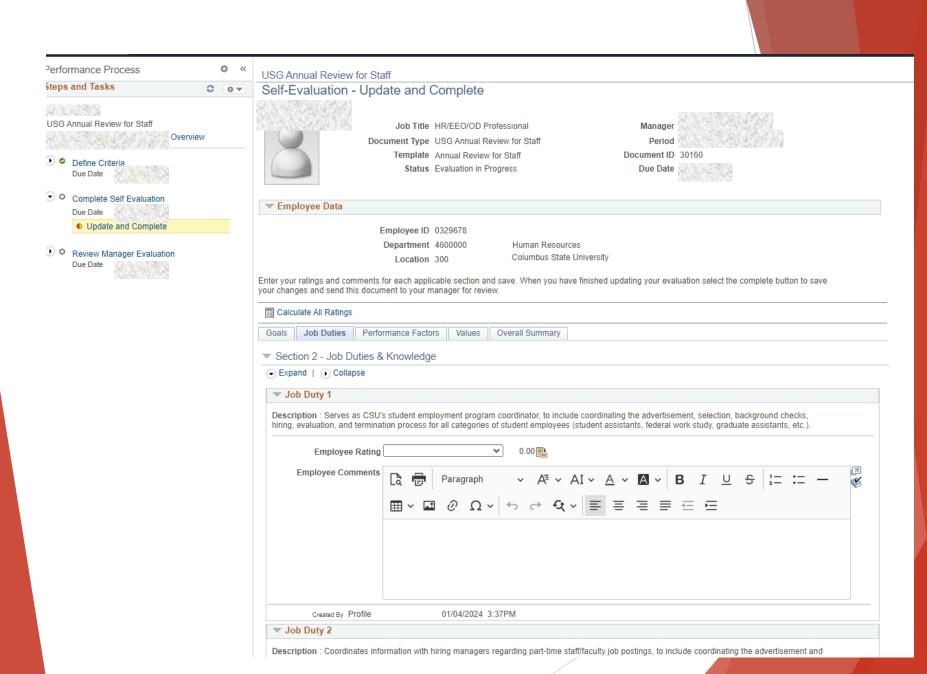


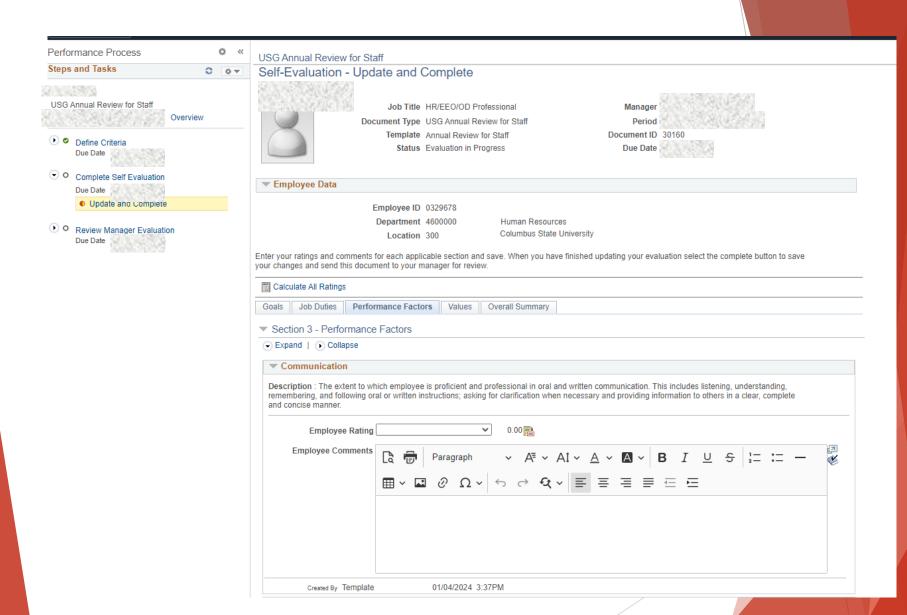
Step 6: Employee submits self evaluation for each of the ratings

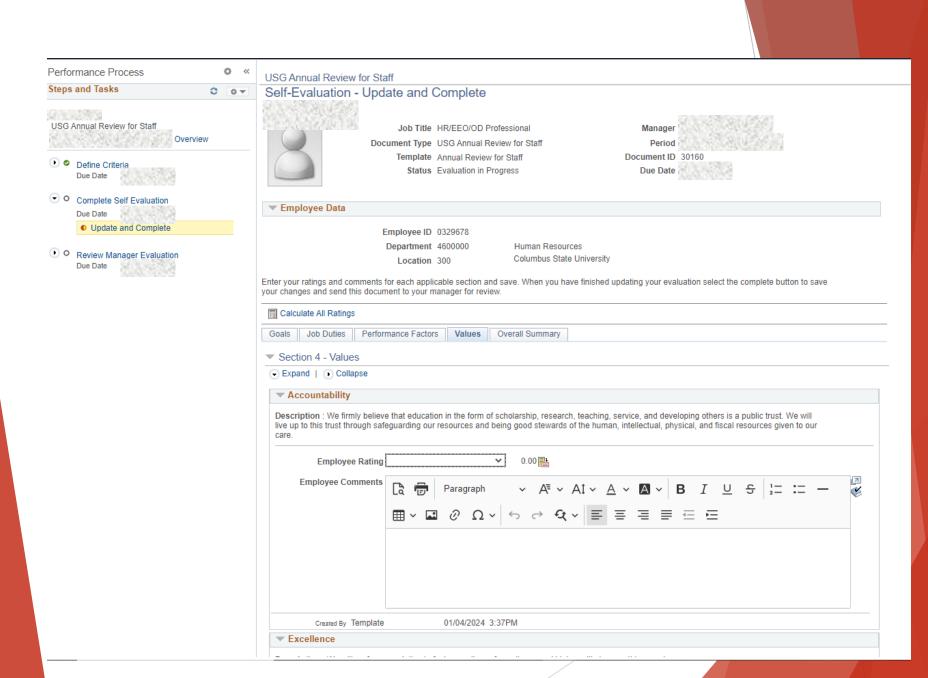


Step 6: Employee submits self evaluation for each of the ratings

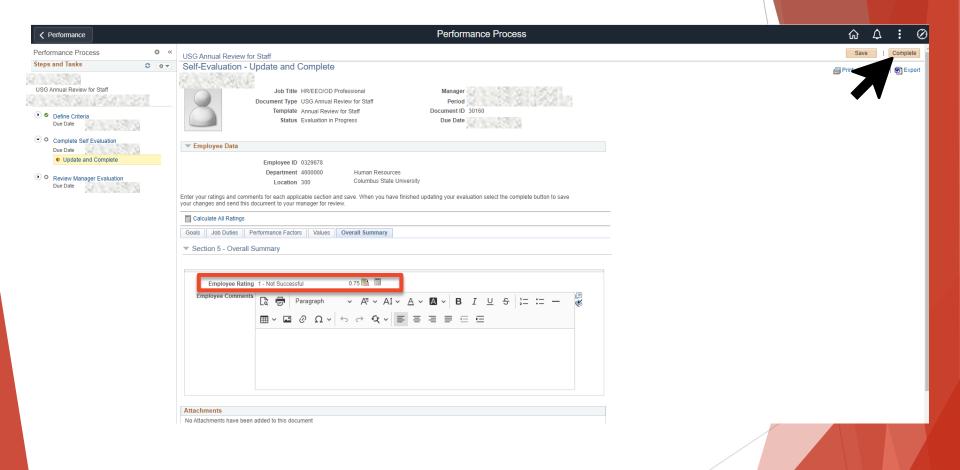


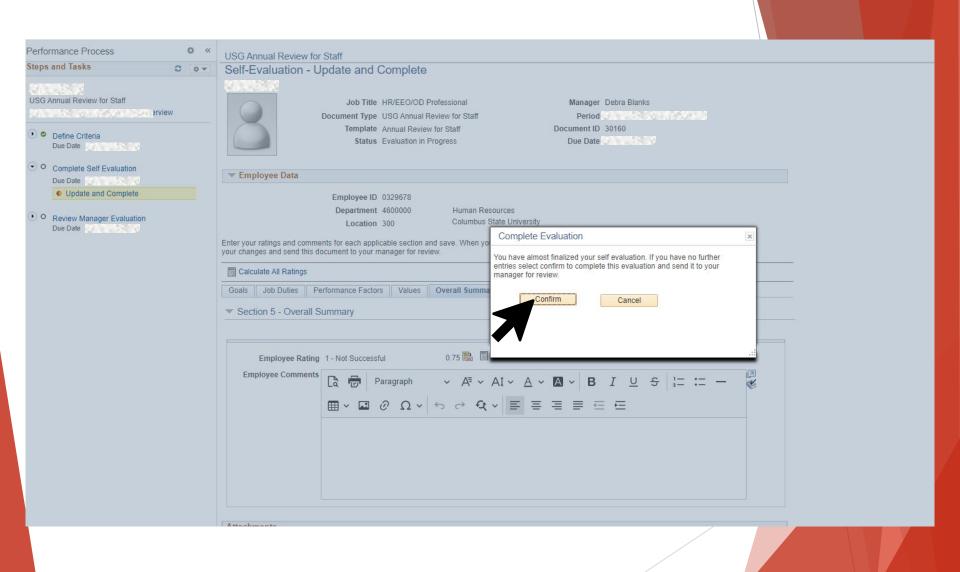






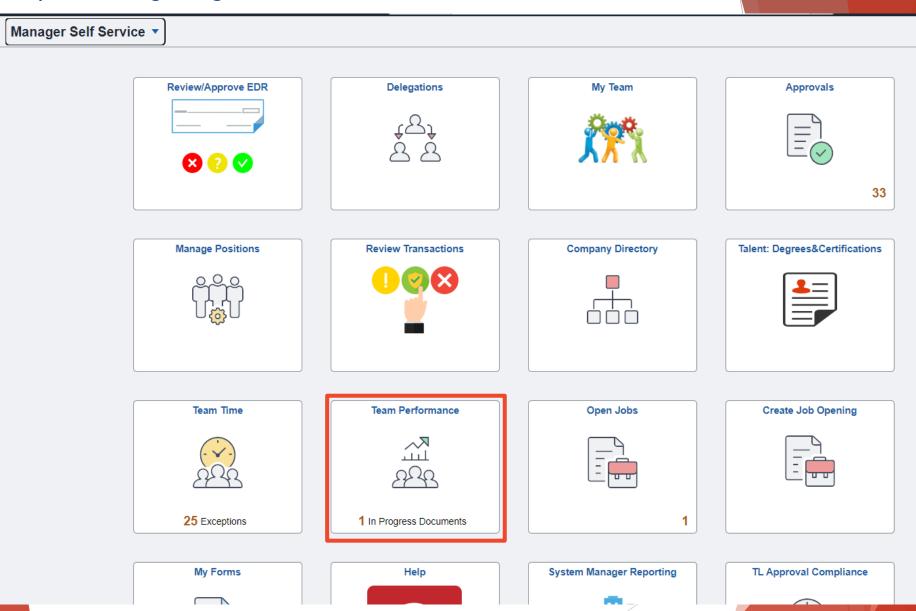
Step 7: Employee completes self evaluation for each of the ratings



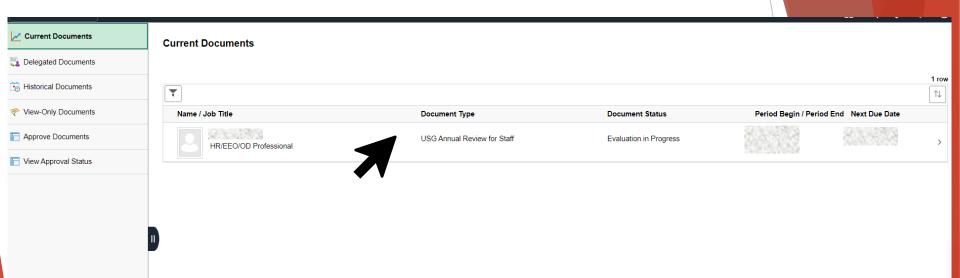


Manager Evaluation

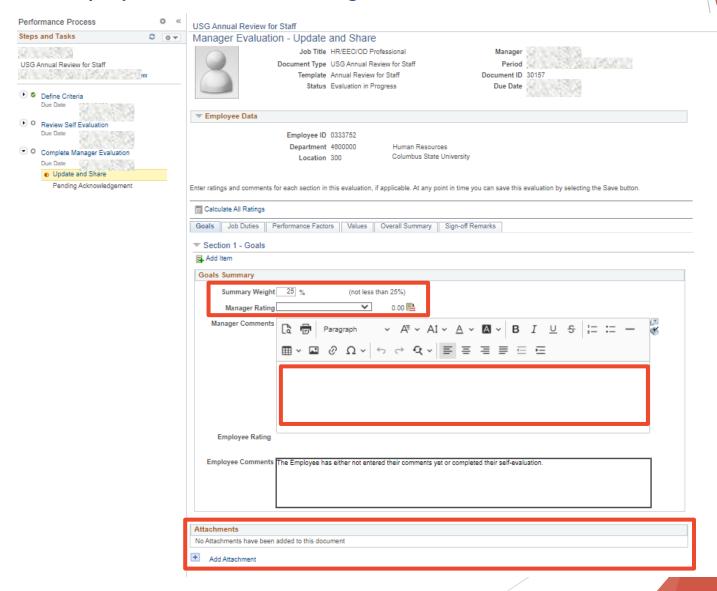
Step 8: Manager logs into OneUSG. Choose Team Performance Tile.

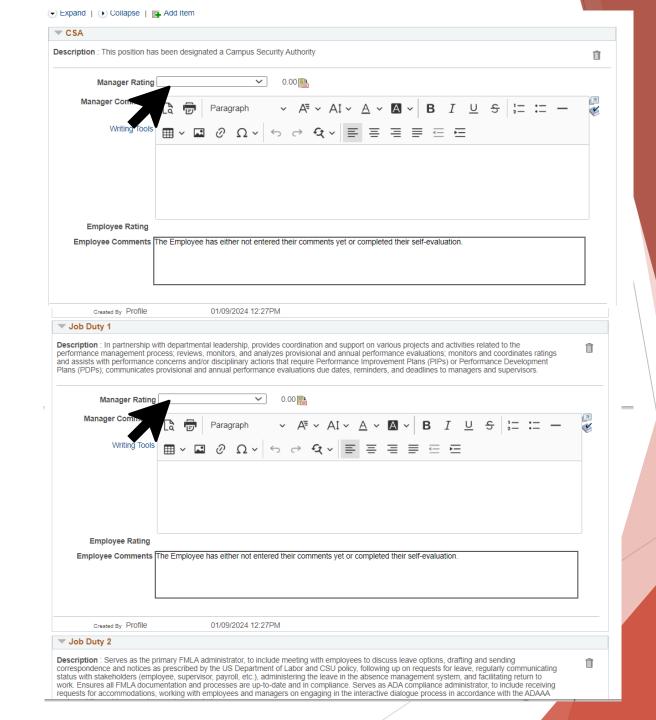


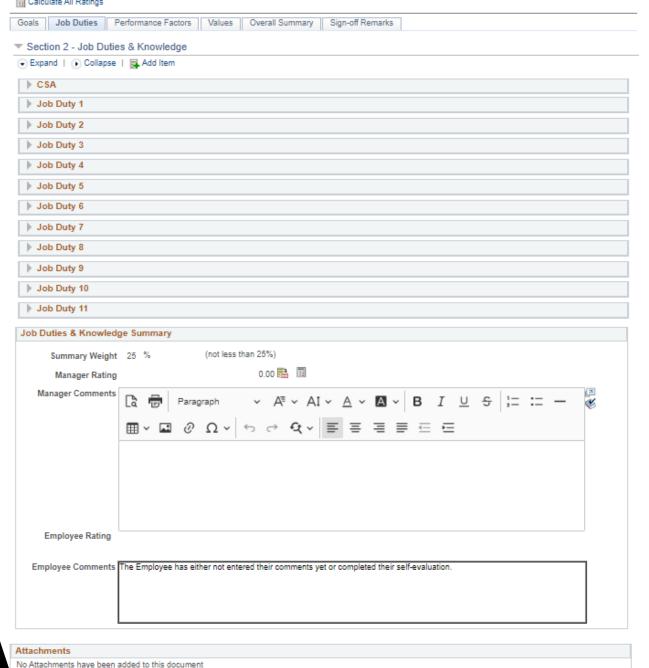
Step 9: Under "Current Documents", the manager will choose the team member they will be evaluating.



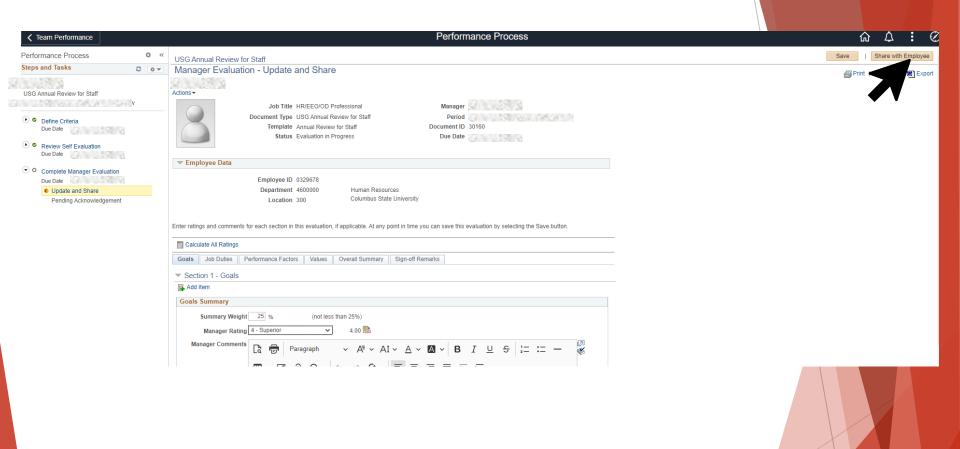
Step 10: Manager will then be able to review the "Self Evaluation". Complete the "Manager's Evaluation." The manager should meet with the employee before submitting the evaluation.



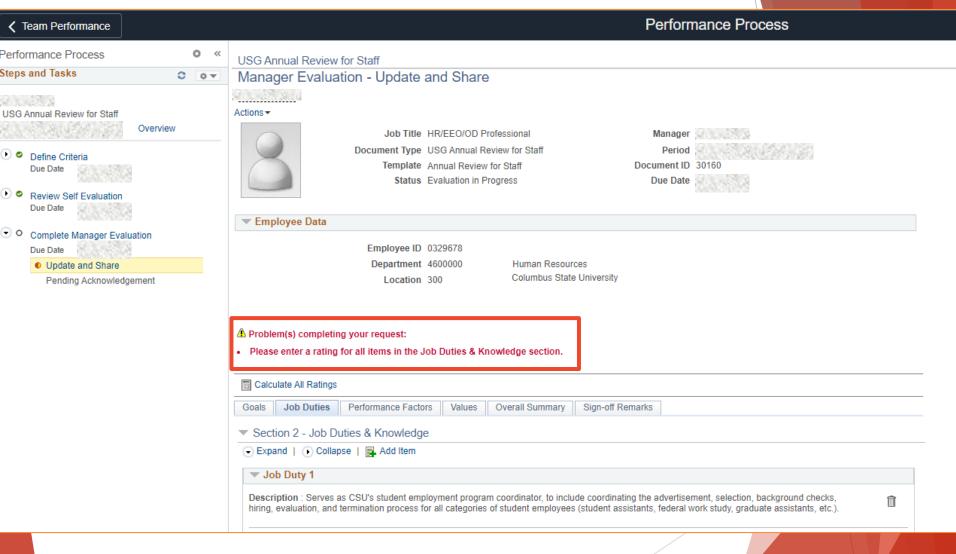




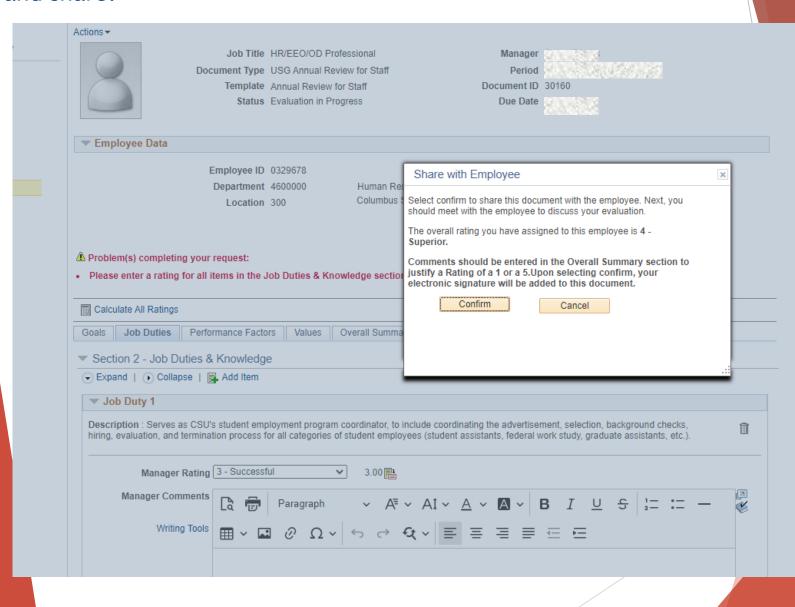


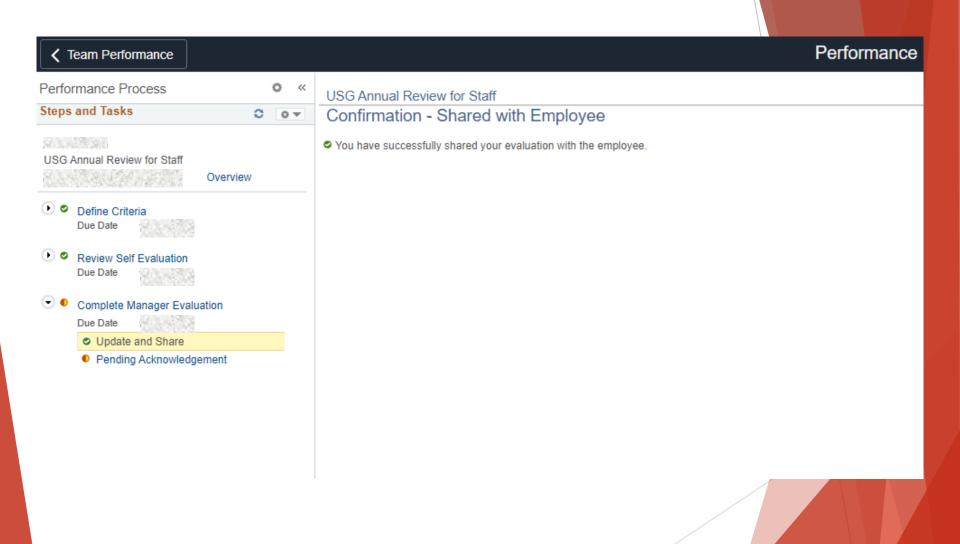


Step 10.5: If any items are left unrated, the system will notify the manager and they will be able to enter in their rating.

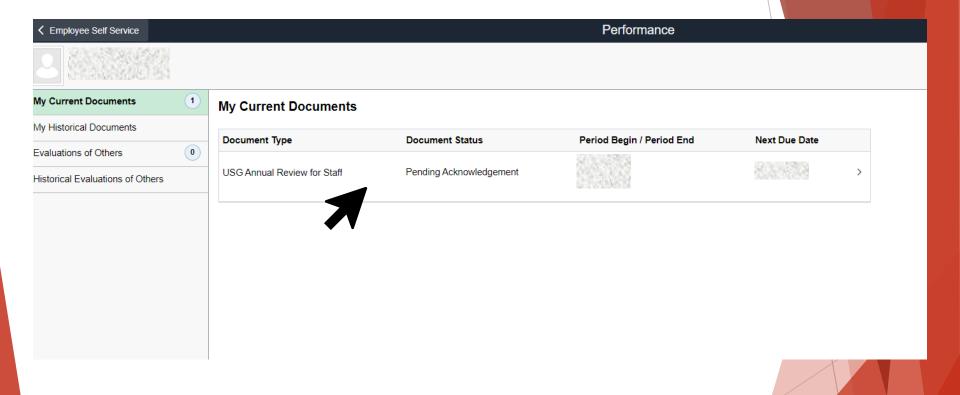


Step 10.5: Once completed, the manager will be able to submit and share.

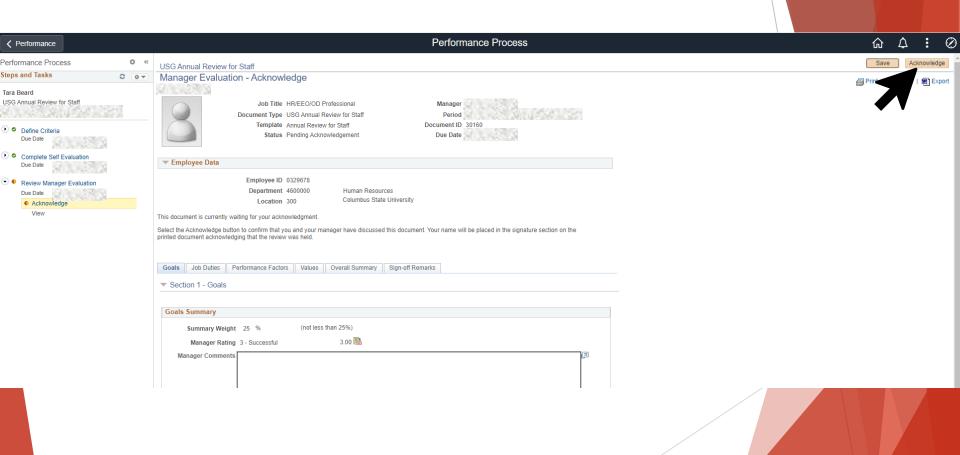


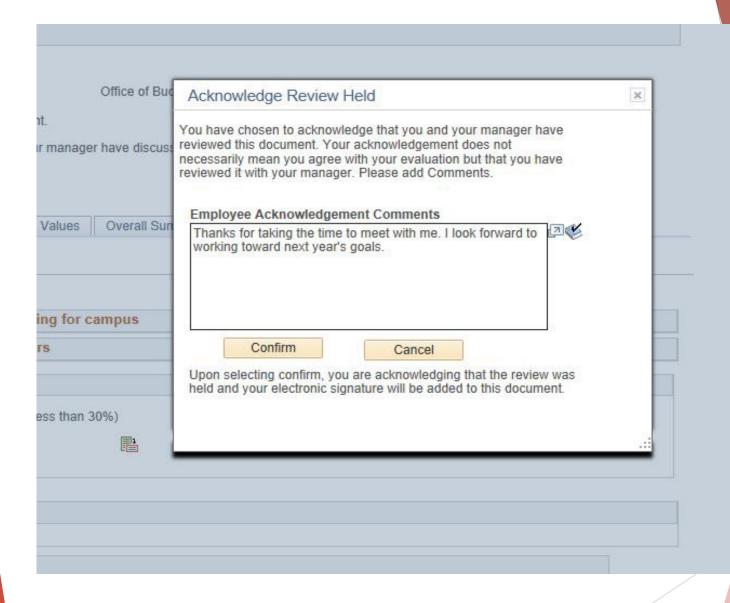


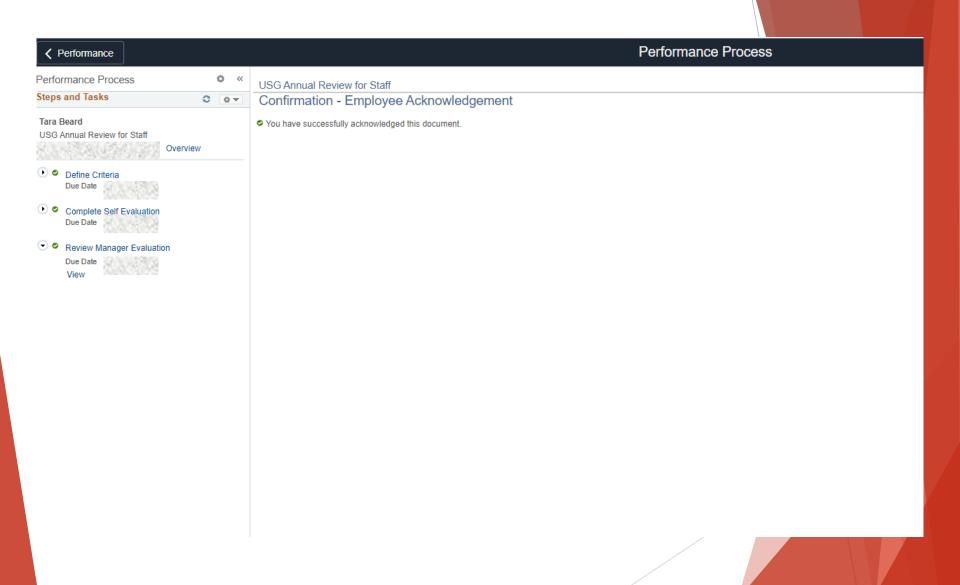
Step 11: Employee signs into OneUSG. Selects "Performance" tile and selects the shared evaluation.

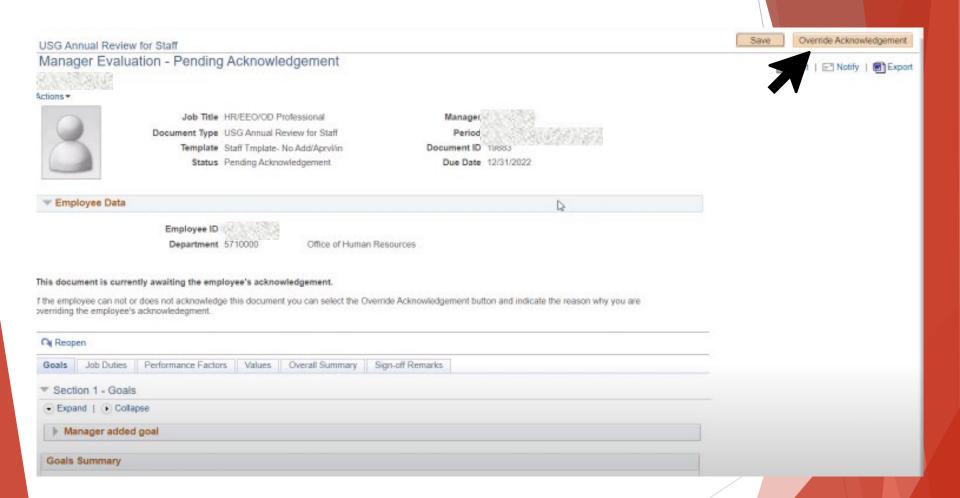


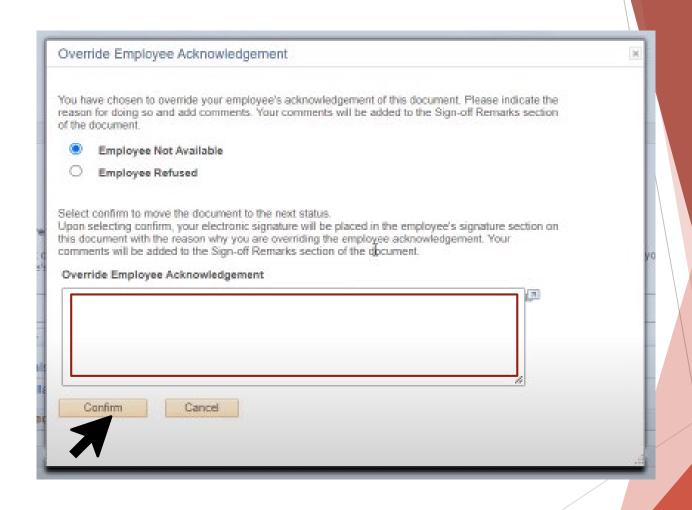
Step 12: Employee must review evaluation AND meet with manager to review, ask questions, give feedback, etc. Once meeting is complete, employee will "acknowledge" or "sign" the evaluation.





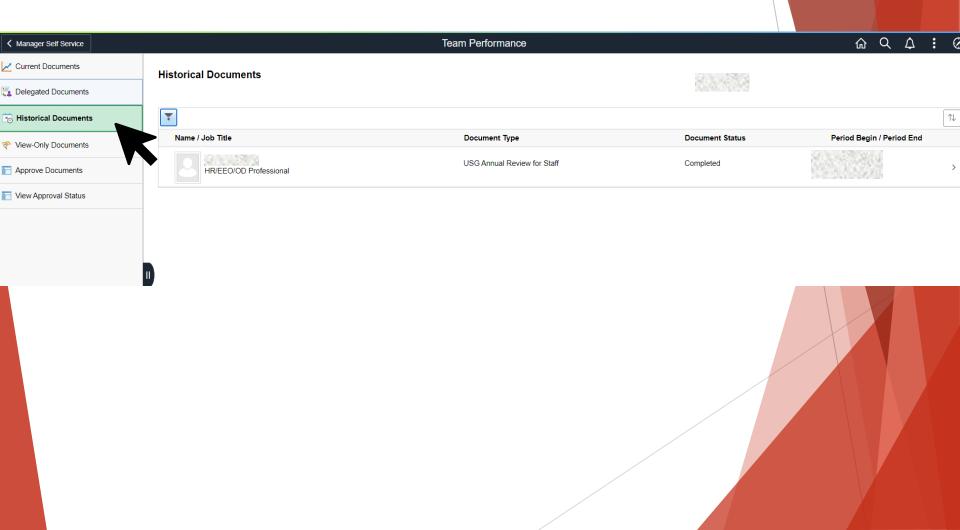






Reviewing the Evaluation

Performance document will be maintained in the "My Historical Documents" section of the Performance Tile in Employee Self Service.



USG Annual Review for Leaders

Manager Evaluation - Completed

Actions **▼**



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Job Title

Document Type USG Annual Review for Leaders

Template USG Annual Review

Status Completed

Manager
Period

Document ID 29418
Due Date



Employee ID 4050682

Department 4600000

Human Resources

The document status is Completed.





USG Annual Review for Leaders

Manager Evaluation - Completed

Debra Blanks

Job Title: Assoc/Asst Dir Subdiv/Unit AD Document Type: USG Annual Review for Leaders Template: USG Annual Review

Status: Completed

Manager: Tamara Wade Period: 01/01/2023 - 12/31/2023 Document ID: 29418

Due Date: 12/31/2023

Empl ID: 4050682

Department: 4600000

Human Resources

The document status is Completed.

Section 1 - Goals

Description:

What exactly do you want to achieve?

- Start Date: 09/01/2023 - End Date: 12/31/2023

Manager Rating: 4 - Superior

Manager Comments: discussed and understood.

Employee Comments: Test

Created By: Tamara Wade 09/06/2023 3:42PM Last Modified By: Tamara Wade 09/06/2023 4:13PM

Description:

How to Measure

- Start Date : - End Date : Manager Rating: 4 - Superior

Manager Comments:

Employee Comments: Test

Created By: Tamara Wade 09/06/2023 3:56PM Last Modified By: Tamara Wade 09/06/2023 4:13PM

Manager Rating: 4 - Superior

Summary Weight: 25% (not less than 25%)

Manager Comments: Employee Comments:

Test

Section 2 - Job Duties & Knowledge

Guidance and direction

Description:

In partnership with the Director, provide guidance and direction to the HR and Payroll team.

Manager Rating: 3 - Successful 3.00

Manager Comments:

Employee Rating: 3 - Successful

Employee Comments:

Created By: Profile 09/06/2023 3:39PM Last Modified By: Tamara Wade 09/06/2023 4:13PM

Implement diversity and inclusion training

Description:

Implement diversity and inclusion training, embedding practices in university-wide hiring and selection processes. Partner with external vendor to develop, implement, and maintain CSU's Affirmative Action Plan; serves as institution's Affirmative Action/Equal Opportunity Officer

appear after the Acknowledgement step

Manager's Override Test - Employee refused to stop shopping. Acknowledgement Comments:

Section 7 - Overall Summary

Manager Rating: 4 - Superior

3.85

Manager Comments:

Happy Shopping!

Employee Rating: 4 - Superior

Employee Comments:

Section 8 - eSignature Section

Tamara Wade	(Employee Refused)	09/06/2023	4:19:54PM
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Employee Signature Date

Tamara Wade 09/06/2023 4:17:05PM

Manager Signature Date

Attachments

No Attachments have been added to this document

Audit History

 Created By :
 Victoria Cantrell
 09/06/2023 3:39:03PM

 Manager Signed By :
 Tamara Wade
 09/06/2023 4:17:05PM

 Acknowledged By :
 Tamara Wade
 09/06/2023 4:19:54PM

 Completed By :
 System
 09/06/2023 4:19:54PM

 Last Modified By :
 System
 09/06/2023 4:19:54PM

Resources

Human Resources ePerformance Page

