

Tk20 Resources and Information

How to Purchase and Log into Tk20

Use the buttons below to purchase your Tk20 account or to login to Tk20.

[Purchase Your Tk20 Account](#)

Students must purchase Tk20 before logging in. If you attempt to log in without purchasing, you will get an error message. Once purchased through the above link, it may take between 24 and 72 hours to activate. Please plan for this delay. If you need to purchase Tk20 through the bookstore, they will give you an activate code and you can use it by going to the same purchase link. If you have questions about Tk20 accounts, check the [Tk20 FAQs](#).

[Login Into Tk20](#)

Use this link to log into Tk20 through CSU's Single Sign On (SSO) service (OneCSU). This page will use your OneCSU username in the following format LastName_FirstName#@students.columbusstate.edu and CSU password. If you are already logged into OneCSU, you should automatically log into Tk20. If you get an error message, look it up on the [Tk20 FAQs](#).

For non SSO users, the legacy Tk20 login page can still be found at [Legacy Tk20 Login](#). Your Tk20 username for this page is LastName_FirstName# (everything in front of the @ of your CSU email address).

Tk20 Resources, Tutorials, and Instructions

Roles in Tk20 provide very different user experiences. Resources are provided below for different groups of people that may be looking for specific help. For more general information, you can always use the documents found on [Watermark's website](#).

Tk20 help and resources for Faculty and Program Coordinators

What is the primary role of faculty in Tk20?

Faculty are the primarily responsible for interacting with students and conducting assessments in Tk20. Faculty will send assignments to students, set up links between TK20 and D2L, and complete observations. Faculty can also be assigned as assessors for student portfolios and field experience binders.

Faculty Tutorials and Resources

- [How-to Guide: Sending Assignments \(v1.1\)](#)
- [How-to Guide: Integrating Tk20 Assignments with D2L \(v1.2\)](#)
- [How-to Guide: Completing Student Observations \(v1.1\)](#)
- [How-to Guide: Sending Portfolios \(DRAFT v0.1\)](#)
- [How-to Guide: Running Assessment Reports \(DRAFT v0.5\)](#)
- [How-to Guide: Assessing Portfolios \(DRAFT v0.2\)](#)
- [How to Assess Student Assignments \(Tk20 Document\)](#)
- [Tk20 Syllabus Statement \(last updated 2/25/21\)](#)

Clinical Faculty and Site Staff Tutorials

- [How-to Guide: Field Assessments for Cooperating Teachers \(v1.1\)](#)
- [How-to Guide: Field Assessments for University Supervisors \(v1.1\)](#)

Program Coordinator Tutorials

Program coordinators can do everything faculty can do but also will set up assignments, portfolios, and run reports in Tk20. Program coordinators also configure rubrics for data collection and load standards and outcomes associated with their programs.

- [How-to Guide: Setting up Assignment Templates \(v1.1\)](#)
- [How-to Guide: Setting up a Portfolio \(Contact the administrator to setup a Portfolio\)](#)
- [How-to Guide: Running Assessment Reports \(DRAFT v0.5\)](#)

Tk20 Support Contact Information

Thomas Dailey

Tk20 Unit Administrator
(706) 507-8738
tk20@columbusstate.edu

Tk20 help and resources for Field Experience Administrators and Coordinators

What is the primary role of Field Experience Administrators in Tk20?

Field Experience Administrators coordinate and create student placements for practicums, student teaching, internships, or residencies in Tk20. They are primarily responsible for ensuring all information for a student's field experience placement is correct and sending out field experience binders.

Field Experience Administrator Tutorials and Resources

- [A Guide to the "Oops!" Errors](#)
- [How-to Guide: Sending Portfolios \(DRAFT v0.1\)](#)
- [How-to Guide: Sending Field Experience Binders \(DRAFT v0.1\)](#)
- [How-to Guide: Making Field Placements \(v1.0\)](#)
- [How-to Guide: Field Assessments for Cooperating Teachers \(v1.1\)](#)
- [How-to Guide: Field Assessments for University Supervisors \(v1.1\)](#)
- [How-to Guide: Assessing Portfolios \(DRAFT v0.2\)](#)

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Tk20 help and resources for Students

Students needing Tk20 assistance should first check the [Faqs](#) to see if the FAQ there can answer their questions.

If the information can not help you resolve your issue, contact information for the Tk20 administrator can be found there.

Tk20 FAQ

Q: How do I get a Tk20 account?

A: If purchasing an account with a credit card (cheapest, easiest way), click on the Click to Purchase your Tk20 Account button at the top of this page. On the new page, select the option that says "I need to purchase my 7 year Tk20 account."

When purchasing this way, the price will be \$139.00 + \$3.00 processing fee. Financial aid may pay for the account if purchased through the Campus Book Store, though the price will vary.

Q: I just purchased Tk20 and get an "oops" error when I try to log in. What's wrong?

A: After purchasing a TK20 subscription, it can take up to 72 hours to activate on our server (though it usually takes just 24 hours). Wait a day or two and try again.

Q: After I've purchased TK20 and waited for my account to be activated, how do I log in?

A: You'll log in through CSU's Single Sign On (SSO) service (OneCSU). You can find a button to autolog into TK20 above (Click to Log into Tk20).

Q: What is my Tk20 username?

A: Tk20 uses CSU's single sign-on service, so if you are logging onto Tk20 through CSU's sign on page, your username is the same as your other CSU logins, which is usually LastName_FirstName@ad1.columbusstate.edu -- It's your CSU email address with an "ad1" in it, not your normal CSU email address.

Q: I am trying to login but getting an error message that says my username or password is incorrect. What's wrong?

A: First, you may be trying to use the wrong username. Make sure you are using LastName_FirstName@ad1.columbusstate.edu as the username -- not your normal CSU email address. Second, if you are a new student (new to CSU, new to teacher education, new to an education major, etc.) it can take up to two weeks after you've been enrolled in education courses for your account to setup. If you are have just been accepted or transferred and not yet registered for classes, you will not be able to immediately use Tk20.

Q: What is Tk20?

A: Tk20 is a repository for university data that are collected for various purposes; such as, demonstrating the quality of our academic programs, improving teaching and learning, and compiling data for national, state, and local reporting. Tk20 facilitates the performance assessment and field placement processes and provides a tool for candidates to document their development, competencies, accomplishments, and progression through their preparation program.

Q: What is the primary role of a student in Tk20?

A: Students are key to data collection in Tk20; without students, there would be no data! Students primarily will use Tk20 to submit their work for assessment, but can also build portfolios, field experience binders, and presentation portfolios to share with others.

Q: I am no longer a student at CSU, but want to access my Tk20 account. How can I do this?

A: First, contact the administrator (using the information at the bottom of this page) and have a legacy user account setup. Once your account is setup, you can log on using the page at <https://columbusstate.tk20.com>.

If none of these questions help with your issue, send an email to tk20@columbusstate.edu with the following information:

- Your CSU ID (909 number).
- A phone number where you can be reached.
- A copy of the receipt you received when purchasing Tk20.
- Your CSU username that you are using to try to log in.
- Your current major/program.
- The exact error message you see or a precise description of the issue.