

# GeorgiaONmyLINE Help

Should you encounter technical problems, HelpDesk Resources are available for your needs:

## **GOML Registration System**

Submit a help request to the [Georgia ONmyLINE Support Center](#)

## **CSU Email or Student ID number**

Go to [retrieving login info online](#), UITS Helpdesk 706-507-8199, or e-mail [helpdesk@columbusstate.edu](mailto:helpdesk@columbusstate.edu).

## **CSU Student ID Number**

First visit the [CSU ID Lookup Form](#). If unresolved please contact the UITS Helpdesk at 706-507-8199, Enrollment Services at 706-507-8800 or email Columbus State University at [helpdesk@columbusstate.edu](mailto:helpdesk@columbusstate.edu).

## **Dropping Classes Once Registration Closes**

Once registration closes in closes in the [GOML Student Portal](#), all registration changes should be submitted in writing or contact [Academic Affairs](#) - Remember that if done after midterm a "WF" failing grade is assigned for the class.

## **Fee Payment**

View the Students tab in MyCSU or cntact the CSU Student Accounts office at 706-507-8800

## **Financial Aid**

View the Financial Aid section under the Students tab in MyCSU, the [Financial Aid website](#) or call 706-507-8800