

# Requesting and Receiving Keys - RiverPark

## Summary

Plant Operations has established a system for controlling key distribution at RiverPark Campus.

## Purpose

The purpose of this document is to describe the system for controlling key distribution at RiverPark Campus.

## Procedure

The steps below have been written to aid in the requesting and receiving of keys. To request a key:

1. Complete an eQuest (New Request > Request Information > I Need Service: Locks/Keys > Type Service: Key Requests > List Keys and Room Numbers > Impact: select > Where is Service Needed: RiverPark Campus > Site Buildings: select). Please include 909# of employee requesting key.
2. When keys are ready, the eQuest will be closed and indicate that keys are ready for pick up. To receive a key:
  1. Keys may be picked up in the Plant Operations office located at Dillingham Place, 11 9th Street, Lower Level, Columbus, Georgia 31901, Monday thru Friday, 8:00am to 5:00pm.
  2. The employee receiving the key must sign for the key.

\*NOTE: Employees will be charged for lost or missing keys.

## Related USG Policy

N/A

## Last Update

N/A

## **Responsible Authority**

Plant Operations