

Study Abroad Program Evaluation

This anonymous evaluation will be used by the program director and the Center for International Education to determine the quality of this year's program and to improve it in future years.

Study Abroad Program Information

Study Abroad Program Name: _____

Program Session (if necessary) and Dates: _____

Part I: Program Organization and Procedures

Please note that your evaluation will be used to assess the program in which you have participated. Your candid feedback is greatly appreciated. The responses in this section are ranked negative to positive. If you find a question is not appropriate to your program, please circle N/A.

(1=Strongly Disagree, 2=Disagree, 3=Neutral, 4=Agree, 5=Strongly Agree, N/A=Not applicable).

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
1. The program brochures and informational materials were thorough and useful in evaluating my interest in the program. <i>Comments:</i>	1	2	3	4	5	N/A
2. The application process, acceptance criteria and payment policies were made clear to me. <i>Comments:</i>	1	2	3	4	5	N/A
3. The pre-departure orientation program prepared me to recognize and deal with diversity. <i>Comments:</i>	1	2	3	4	5	N/A
4. The pre-departure program prepared me to integrate field trips and field work into the academic course. <i>Comments:</i>	1	2	3	4	5	N/A
5. The site orientation prepared me to recognize and understand values and attitudes that are characteristic of the host culture(s). <i>Comments:</i>	1	2	3	4	5	N/A
6. The written orientation materials I received were satisfactory. <i>Comments:</i>	1	2	3	4	5	N/A

7. The program staff (CSU program director, site director and support staff) gave me adequate information on health and safety issues. <i>Comments:</i>	1	2	3	4	5	N/A
8. If needed health care was as accessible as possible given the program structure and location. <i>Comments:</i>	1	2	3	4	5	N/A
9. Program staff (CSU program director, site director and staff) provided assistance in dealing with health care issues if needed. <i>Comments:</i>	1	2	3	4	5	N/A
10. The pre-departure and/or site orientation provided adequate information to enable me to act safely in the host country. <i>Comments:</i>	1	2	3	4	5	N/A
11. The program staff (CSU program director, site director and staff) properly enforced program rules and guidelines for the protection of the students. <i>Comments:</i>	1	2	3	4	5	N/A
12. The housing accommodations were satisfactory in light of the program's aims and the housing typical of the host country. <i>Comments:</i>	1	2	3	4	5	N/A
13. The meal arrangements were satisfactory. <i>Comments:</i>	1	2	3	4	5	N/A
14. The teaching facilities used by the program were as safe and clean as possible given the program's structure and location. <i>Comments:</i>	1	2	3	4	5	N/A
15. The modes of transportation used for excursions and personal travel were safe and in good working order. <i>Comments:</i>	1	2	3	4	5	N/A
16. The program staff (CSU program director, site director and staff)	1	2	3	4	5	N/A

were effective in the overall management and administration of the program.

Comments:

17. The program staff (CSU program director, site director and staff) were knowledgeable about the host country(ies) and culture(s). 1 2 3 4 5 N/A

Comments:

18. The program and/or site director was fair dealing with students' academic and personal issues. 1 2 3 4 5 N/A

Comments:

19. The program and/or site director was accessible if needed to deal with students' academic and personal concerns 1 2 3 4 5 N/A

Comments:

20. The program was a good value for the price. 1 2 3 4 5 N/A

Comments:

21. I would recommend this program to other students. 1 2 3 4 5 N/A

Comments:

Part II: Please answer the following questions so that appropriate changes/improvements can be made to the study abroad program. Your comments and suggestions are greatly appreciated.

1. What changes to the content or organization of the orientations would you suggest to improve them?

2. Did you witness or were you a victim of any crime? If so, please explain.

3. Were you pleased with the location(s) of the program? Are there any locations that you especially liked/disliked and why?

4. What elements of the program helped you gain a better understanding of the host country culture? Do you have any suggestions for improvement?

5. Please comment on the excursions and activities offered by the program. Were there any excursions or activities that you particularly liked/disliked and why?

6. Are there items that you would eliminate from the price (e.g., flights, bus passes) and that you would have preferred to arrange on your own? Are there items that you would have preferred to have included in the program fees even if the program price was higher as a consequence?

7. How much money did you spend per week not including class fieldtrips? What did this include?

8. Is there a type of student you would not recommend for this program?

9. What suggestions or advice would you give to future students who plan to go on this program?

10. Please share additional comments you may have on the reverse side.